



CHALLENGE	FEATURE	BENEFIT
Rebilling delinquent or problem claims for specific payers?	Rebill Utility	Rebill problem claims in groups—even when submitted across plans, multiple batches, providers or specific procedures.
Identifying delinquent claims and following up before the filing limit	Collections System - Insurance	Set “follow-up” days for each plan to address problems before the time limit
Finding an effective way to verify insurance coverage	Automated Eligibility Verification (AEV)*	Perform eligibility verification in batches (based on scheduled appointments) or for individual patients on demand.
Making sure staff complete necessary tasks based on specific events	Actions & Events	Customize actions and tasks based on events (i.e. New Patient Letter/Packet is created when a new patient is scheduled).
Confirming referrals prior to appointments	Managed Care Module	Integrated with the Appointment Scheduler, this solution notifies the scheduler when no visits are remaining or if remaining visits are already allocated to scheduled appointments
Reminding staff to ask relevant questions and record that data for specific appointments types	Questionnaires	Tie custom forms to appointment types to capture data and provide pre-appointment instructions to patients.
Keeping Medicare and other plan fee schedules up to date with minimal time and effort	Profile Importer Utility	Import the latest Medicare and plan fee schedules to track expected payments for each procedure and update fee schedules without overwriting previous rates
Running aging reports for a previous month or year	Standard Aging Reports	Standard reports in Intergy can be run for any time period, eliminating the need to run the report daily/weekly/monthly
Filling last minute cancellation slots and avoiding empty appointments	Appointment Wait List	Place patients on an automated wait list that notifies staff of patients who can fill an open slot
Effectively accessing images and studies from multiple locations.	Intergy PACS**	Integrated with Intergy RIS, eliminates duplicate data entry and provides real-time access to images and studies from anywhere at anytime.
Measuring system performance, maintaining daily back-ups, and having easy access to system upgrades	Remote Monitoring System (RMS)	RMS monitors critical system resources and performance, ensures regular backups, can log a support call for you, and can automatically deliver the latest upgrades to your system.

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* Requires Network Services, which is licensed separately.
 ** Requires Intergy PACS, which is licensed separately.

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